



Experience the commitment®

Quick Reference Guide

AutoPlus, MVR, HITS, CTS & FleetPlus

CGI's Insurance Information Services (IIS)

May 2021

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How to access the IIS Portal

CGI's IIS Portal can be found at...

<https://iis.cgi.com/rapidweb/en/>

Through the following browsers...

- Internet Explorer (IE), Edge
- Chrome

IIS Portal Home Page

Portal Header

Portal Body

Portal Footer

The screenshot shows the IIS Portal Home Page with the following sections:

- Portal Header:** Includes the CGI logo, navigation menu (AUTO RISKS, PROPERTY RISKS, ANALYTICS, SPECIALTY, PARTNERS, CONSUMER, ABOUT US), a main banner with the text "We've been in the insurance business for over 30 years." and "IIS - Insurance Information Services", and a "More Services | LOGIN" link.
- Portal Body:**
 - Auto Risks:** "CGI is pleased to maintain the largest database of personal and commercial auto insurance policy and claims data in Canada on behalf of the industry."
 - Property Risks:** "CGI is pleased to maintain the largest aggregated database of residential and commercial property claims in Canada. Our clients query our databases daily when making property insurance decisions, and we deliver results in a range of methods."
 - Analytics:** "The volume and velocity of data that is available to insurers is rapidly increasing, making it difficult at times to harvest value. Analytical tools such as Predictive Analytics and Visualization can help. Check out our Analytics offerings in this section, and stay tuned for more as we continue to invest in these important solutions."
 - Specialty Products:** "Attention Brokers: Access a number of specialty insurance products here, made available to you in conjunction with our carrier partners. You can view descriptions of these specialty/wholesale products, the markets that are providing them and their contact details, as well as quote and bind them on-line for your customers. More specialty products will be added regularly, so keep your eye open for announcements. We're also interested in your views and suggestions on new products!"
 - What's New:** "Two-Click Quote" (with mobile app images), "Drop by at the Mobile Charging Stations at the IBAO Conference (October 19 - 21) to see a live demo and to talk to our representatives.", "IIS Announcements" (with "more" link), "Demo Announcement" (2014-04-08, "This is a demo."), "Image Test" (2014-05-05, "This item contains images."), "Releases and Special Schedules" (with "more" link), "New Release going live April 15, 2015" (2015-04-13, "CGI-IS is announcing further enhancements to IIS Portal as of April 15, 2015. We thank our clients for valuable feedback."), "New Release going live June 23, 2014" (2014-05-13, "CGI-IS is announcing further enhancements to IIS Portal as of June 23, 2014. We thank our clients for valuable feedback.")
 - Featured Partners:** Logos for Guidewire, i2iQ, opto, and SCORE.
- Portal Footer:**
 - PRODUCTS:**
 - AUTO RISKS:** AutoPlus™ Reports, WinClaims Case, Motor Vehicle Records, Dealer Performance Records (DPR), FleetPlus
 - PROPERTY RISKS:** Residential Insurance Tracking System (RITS™), Commercial Tracking System (CTS)
 - ANALYTICS:** MVR Predictor
 - SPECIALTY:** Lead Gen
 - PROPERTY RISKS:** PRO RISKS, DataVista, CIC, Opta Information Intelligence, Score Statistical
 - SUPPORT:**
 - CONSUMER RESPONSE:**
 - Consumer AutoPlus™ Report Order Form
 - Consumer PMS™ Reports Order Form
 - Formulaire de réponse au rapport de conduite AutoPlus™
 - Formulaire de demande de consommateur PMS™
 - ABOUT IIS:** Services
 - CONTACT US:**
 - HelpDesk (1-888-430-8800)
 - Sales
 - All Other Inquiries
 - Legal | Privacy | Accessibility
 - CGI.COM FOLLOW CGI

How to Login



9 | More Services | LOGIN

Click Login to open Login Drawer

AUTO RISKS ▾ PROPERTY RISKS ▾ ANALYTICS ▾ SPECIALTY ▾ PARTNERS ▾ CONSUMER ABOUT US ▾

80% of Canadian insurers use CGI Insurance Information Services.

IIS - Insurance Information Services



Auto Risks

CGI is pleased to maintain the largest database of personal and commercial auto insurance policy and claims data in Canada on behalf of the industry.



Property Risks

CGI is pleased to maintain the largest aggregated database of residential and commercial property claims in Canada. Our clients query our databases daily when making property insurance decisions, and we deliver results in a range of methods.

What's New

Two-Click Quote



Drop by at the Mobile Charging Stations at the IBAO Conference (October 19 – 21) to see a live demo and to talk to our

Inside the Login Drawer

The screenshot shows a web interface with a 'Login Drawer' on the right side. The drawer contains a 'Login ID' input field, a password field with masked characters, a 'Remember me' checkbox, a 'Forgot password?' link, and a 'Login' button. The background shows a 'System Alerts' section with a message dated 2019-07-29 10:27 EST and a 'More Services' section with a 'SMART' link. A navigation bar at the top right includes a menu icon, '1 | More Services | LOGIN', and a language selector set to 'Français'.

Real time System Alerts

Access to these services require a separate ID and password.

To access AutoPlus, MVRs, HITS or CTS, enter your ID and password here.

Enter your IIS Portal User ID and password. This User ID will be the same as your email address.

Login drawer opens

Click for assistance in resetting a forgotten password.

Select "Remember me" to have the system remember your User ID.

Changing your Password – Password Expiry Banner

Passwords must be changed at least once every 90 days.

Navigation Method 1: Click your username to navigate to the *Settings* screen to update your password.



! Your password expires in 6 days. You will be locked out if your password expires. Change your password by clicking on your username or [Change Password](#) X

You will be notified within 14 day of your password expiry.

If your password expires today, you will be navigated to the settings screen to update your password. A permanent banner will display on all other service screens until the password is updated.



! Your password expires today. You will be locked out if your password expires. Change your password by clicking on your username or [Change Password](#)

Navigation Method 2: Click “Change Password” to navigate to the *Settings* screen to update your password.

- Tip:**
- You may also change your password as needed. See “Changing your Password” for more information.

Changing your Password – Expired Password

CGI Experience the commitment® IIS PORTAL | MY SERVICES Demo New User | Contact | Help

CGI IIS PORTAL | MY SERVICES Demo User | Contact | Help

Settings

You are logged in as **Demo New User**

Settings

You are logged in as **Demo User**

Password Reset Asterisks (*) indicate mandatory fields

Security question is required. Please update your security question. X

Current Password*

New Password*

Retype New Password*

Save Clear All Inputs

Set Security Question

Security Question * Answer *

Please select a security question

Save **Exit** Clear All Inputs

Do you wish to change your Security Question

Security Question * Answer *

What is your favorite food?

Submit **Exit**

User without security question set

User with security question set

If your password has expired, your services will be locked until you update your password.

If your password has expired, you can still use it to login, but you will be prompted to change it after login. See "Settings Screen" page of Password Management Work Flow for more information.

Changing your Password

Passwords that have not yet expired can be changed by clicking on your name and following the password management workflow prompts on the Settings Screen.



Welcome

to the CGI Insurance Information Services site, your online resource for essential tools and expert information to help you serve your clients better.

Simply select a service or sponsor from the top menu to continue.



System Alerts

2019-07-18 10:00 EST i
 The current Client test published is CT
 Test Cases (ver 2.54)
 _Published_July_18_2019.xls

IIS Messages

IIS has prepared a Site Guide that contains helpful notes about the system. [Guide](#)

Changing your Password – Settings Screen

If your password has expired when you try to log in or you have clicked on your name on the CGI Insurance Information Services Welcome Page, the Settings Screen Password Management Workflow will be displayed.

Settings

You are logged in as **Demo New User**

Password Reset Asterisks (*) indicate mandatory fields

Security question is required. Please update your security question. X

Current Password*

New Password*

Retype New Password*

Set Security Question

Security Question * Answer *

Please select a security question

Save **Exit** Clear All Inputs

When updating your password you must set up a security question if you do not currently have one. A security question is required when you use the 'Forgot Password' function. The security question answer must be at least 6 characters long (no spaces permitted and not case sensitive).

User without security question set

Settings

You are logged in as **Demo User**

Password Reset Asterisks (*) indicate mandatory fields

Current Password*

New Password*

Retype New Password*

Save Clear All Inputs

Do you wish to change your Security Question

Security Question * Answer *

What is your favorite food?

Submit **Exit**

Enter your temporary or current password in the current password field and a password of your choice in the new password field. Your new password must be at least 8 alpha-numeric characters and contain at least one capital letter and one numeric.

You can reset your security questions at any time in the "Do you wish to change your Security Question" area at the bottom of the page. Your current selected security question will be displayed. The security question answer must be at least 6 characters long (no spaces permitted and not case sensitive).

User with security question set

Did you forget your password?

Click on the “Forgot password ?” link in the Login Drawer for assistance in resetting a forgotten password. Note that this feature can only be used if your user ID is a valid email address.

Forgot Password

Wednesday, February 17, 2021 09:19 AM


Did you forget your password? Continued

Forgot Password

Wednesday, February 17, 2021 09:19 AM

User Name


 I'm not a robot



reCAPTCHA
Privacy - Terms

Next
Exit

Select all images with
mountains or hills



↺
🔊
ℹ️

VERIFY



- (1) Add user name
- (2) Check "I'm not a robot"
- (3) Select the images and Click "Verify"
- (4) Click "Next"

Did you forget your password? Continued

Security Question *
What is your mother's city of birth?

Answer *

Submit **Exit**

 An email has been sent to [redacted].com containing information on how to reset your password. Please check your email momentarily. 

- (1) Add user name
- (2) Check “I’m not a robot”
- (3) Select the images and Click “Verify”
- (4) Click “Next”
- (5) Answer your Security Question and Click “Submit”
- (6) A yellow warning message will show up on the top of the page confirming that the email was sent. Please check your ‘Junk’ folder as well.

How to Order an AutoPlus Report

AutoPlus provides detailed and up-to-date automobile insurance claims and policy information



Click to access AutoPlus and the other auto risk services that you are authorized to access.

Welcome

Welcome to the CGI Insurance Information Services site, your online resource for essential tools and expert information to help you serve your clients better.

Simply select a service or sponsor from the top menu to continue.



System Alerts

2019-07-18 10:00 EST i
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IIS Messages

IIS has prepared a Site Guide that contains helpful notes about the system. [Guide](#)

How to Order an AutoPlus Report

The Search Screen

AutoPlus™ Gold Search

There are two search methods - Driver's License Number and Insurance Company and Policy #. Enter Driver's Licence Number here.

Asterisks (*) indicate mandatory fields

Search by Licence

Province *

Licence *

Click to search by Insurance Company and Policy #.

Reference for Request

Insured

Reference (For example Quote number Policy number)

IMPORTANT: Enter the insured's name so that it shows on your billing activity files. This information is important if your organization should ever be audited.

The AutoPlus Report

- **Summary Tab:** Summarizes the claims (if any) on the inquired driver and all reported policies (shown right).
- **Policies Tab:** Displays the policy history of the inquired driver in date sequence.
- **Vehicles Tab:** Displays information on vehicles insured on the driver's current policy, followed by vehicle information from previous policies (if applicable). For commercial or possible commercial policies, vehicle information is only listed if the inquired driver is the principle operator.
- **Claims Tab:** Displays claims information in date order from all policies listed on the report. Only claims in which the inquired driver was involved are shown for commercial or possible commercial policies.
- **Other Losses Tab:** Displays information on all claims where the inquired driver was listed as a claimant on another policy, often as a third party.

Print Print All

Autoplus Gold Report

Summary
Policies
Vehicles
Claims
Other Losses

Requested By:	Bob's Brokerage; John Public	Identifier:	New Business-Mark Red
For:	RED, MARK	Search By:	NB; 9521714
Address:	1001 KING ST, FREDERICTON, NB E3A 1C7		
	*** Claim Check - AutoPlus Check Passed ***		
	*** ALERT - Branded vehicles found - see Vehicles tab ***		
	*** This Autoplus report includes commercial or possible commercial policy information. Only applicable information has been displayed in those cases.***		
	*** ATTENTION - 3 INQUIRIES IN LAST 12 MONTHS ***		
<u>Inquired Driver</u>			
Licence Number:	NB; 9521714	Years Licensed:	12
Birth Date:	3 Apr 1980	Age:	N/A
Gender:	Male		
Years Insured on AutoPlus:	5		
Claims in the Last 6 years:	1		
<u>Claims on all policies</u>			
Number of Claims:	3		
Third party claims:	0		
<u>Previous Inquiries</u>			
Norwood Mutual	Jan 2013		
Acme General	Dec 2012		
ABC Insurance Co	Dec 2012		

REFER TO:

Related Links

[AutoPlus Gold Quick Reference Guide](#)

[IBC Claim Codes](#)

[AutoPlus Gold - Report Interpretation](#)

[Policy Number Format](#)

[Company Directory](#)

Sample AutoPlus Gold Report shown above. AutoPlus Classic and AutoPlus Platinum show essentially the same information, but in a different format. For more information, click the Quick Reference Guide link under "Related Links".

How to Print an AutoPlus Report

AutoPlus Gold Report

Defaults to Print All to print all tabs. Select Print to print only the selected tab.

Click to print your report to PDF

When printing to PDF, a new window opens with the file name populated with the licence entered

Summary Policies Vehicles Claims Repair History Other Losses

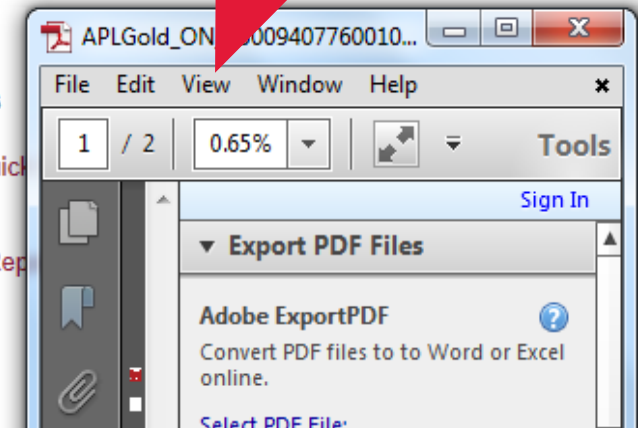
Requested By:	Demo Insurance Company: Broker Demo User	Identifier:	My demo report
For:	John Black	Search By:	ON; B50094077600101
Address:	170 Jackson ST. E, Hamilton, ON, L8N1L4		
	*** ATTENTION - 3 INQUIRIES IN LAST 12 MONTHS ***		
	*** Claim Check - AutoPlus Check Unknown ***		
<u>Inquired Driver</u>			
Licence Number:	ON; B50094077600101	Years Licensed:	
Birth Date:	1 Dec 1960	Age:	53

Print All PDF

New AutoPlus

Related Links

- AutoPlus Gold Quick
- IBC Claim Codes
- AutoPlus Gold - Rep



TIP:

- Your popup blocker must be disabled in order for the PDF save window to open.

Ordering an MVR from an AutoPlus Report

AutoPlus Gold Report

Click to order a new AutoPlus report

Summary Policies Vehicles Claims Other Losses

Latest Carrier:	725 - Atlantic Insurance Com. Ltd.	Policy #:	72-511
Recorded Dates:	1 May 2003 to 1 May 2020	Status:	CANC FOR NON-PAYMENT
Endorsement Date:	N/A	Cancellation Date:	1 May 2003
Policy Holder:	ORANGE, DEREK	Last IBC Update:	15 Jun 2003
Alberta Grid Policy:	No	Group Marketing Policy:	Yes
		No Frill Policy:	Unknown

Name	Licence	G	DOB	Age	MS	Rel	Lic.	Trn
ORANGE, DEREK	ON; 071881640830409	M			T	INS	9+	No

New AutoPlus

Order Related MVRs

Related Links

- [AutoPlus Gold Quick Reference Guide](#)
- [IBC Claim Codes](#)
- [AutoPlus Gold - Report Interpretation](#)
- [Policy Number Format](#)
- [Company Directory](#)

Click to order an MVR

- A list of the available license numbers listed on the current policy will be displayed.
- Select the desired license number or click the **NEW REQUEST** tab to add a driver not listed on the current policy.
- Confirm the license number and driver's name then click **SEND**.
- 'Immediate' MVRs will be returned to you momentarily.
- 'Overnight' MVRs will be available to print the following morning.

Ordering an MVR from the Auto Risks Tab

The screenshot shows the CGI IIS Portal interface. At the top right, there is a user profile for 'Demo User' with links for 'Contact', 'Help', 'Billing', and a notification icon with '1' next to it, followed by 'More Services' and 'LOGOUT'. Below this is a navigation bar with 'HOME', 'AUTO RISKS', 'PROPERTY RISKS', 'ANALYTICS', and 'MOBILE'. The 'AUTO RISKS' dropdown menu is open, listing the following options: AUTOPLUS™ CLASSIC, AUTOPLUS™ GOLD, MVR ONTARIO, MVR NEW BRUNSWICK, MVR NEWFOUNDLAND, MVR NOVA SCOTIA, MVR P.E.I., VINCLAIMS GOLD, AUTOPLUS™ COMPANY DIRECTORY, and POLICY NUMBER FORMAT. A red callout bubble points to the 'MVR ONTARIO' option.

Each province for which you are authorized to order MVR's will appear on this tab.

TIP:

- Each province has its own MVR menu and the menu for each province is the same.

MVR Menu

Province: **ONTARIO**

- ▶ New Requests
- ▶ Inquiry/Search Requests
- ▶ List Requests
- ▶ Print MVR (Unprinted)
- ▶ Reprint MVR (By Date)
- ▶ Reprint MVR (By Licence)

Ordering an MVR Report

New MVR Request

Asterisks (*) indicate mandatory fields

Province:
ONTARIO

Driver

Driver's Licence:* Driver's Name (Last,First,Middle):

Date of Birth (dd/mm/yyyy):

Reference

Reference Purpose:* --Select Purpose--

Reference:*(For example Quote number or Policynumber)

Comment:

Immediate MVR

“Immediate MVR” will be checked if your profile allows for you to order immediate MVRs. Uncheck to order an overnight MVR instead.

Enter Insured's name in either the name field or reference field so that it appears on your activity log files. This information is relevant in the event of an audit.

Tip:

- Further information on ordering MVRs can be found in the [MVR Training Notes](#) under [Related Links](#).

Related Links

[MVR Training Notes](#)

Ordering a HITS Report

Select HITS from the Property Risks tab.



Welcome

to the CGI Insurance Information Services site, your online resource for essential tools and expert information to help you serve your clients better.

Simply select a service or sponsor from the top menu to continue.



System Alerts

2019-07-18 10:00 EST
The current Client test published is CT Test Cases (ver 2.54)
_Published_July_18_2019.xls



IIS Messages

IIS has prepared a Site Guide that contains helpful notes about the system. [Guide](#)

TIPS:

- Your company name will appear on the “on behalf of” dropdown menu even if you do not have access to billable services. This allows you to access features such as the monthly billing activity log and the participating company directory.
- Additional companies can be added to your “on behalf of” dropdown menu upon CGI receiving a written request from an authorized contact person at that company to sponsor you.
- HITS reports can only be ordered on behalf of companies who contribute their historical claims data to CGI to be loaded into the HITS database. There is a link to a list of these companies on the HITS search screen.

The HITS Search Screen

HITS™

Comments entered here (ie: reason for ordering the report) will appear on your billing activity log and can be used for audit purposes.

A prior policy may have been under the secondary insured's name only. Enter both names, if applicable.

Both Prior Carrier and Policy Number must be entered for this information to be used in the search.

Select BOTH to search for claims for both the insured name and property address for one inquiry charge.

See Tips for Entering Address for a list of Rural Address Abbreviations.

If yes, you will be prompted to enter previous address. See Tips for Entering Address.

Only services that you are authorized to access can be selected. See next page for more information.

The screenshot shows the HITS Search Screen form with the following sections and fields:

- SEARCH** (tab)
- Reference for Request**: Reference (text input)
- Search By**: Insured Property Both
- Primary Insured**: Last Name, FirstName (text inputs)
- Secondary Insured**: Last Name, FirstName (text inputs)
- Prior Carrier and Policy**: Carrier (dropdown), PolicyNumber (text input)
- Insured Address**: Apt. No., Street No., Street Name, Suffix (dropdown), Direction (dropdown)
- Rural Address**: ID (dropdown), ID (dropdown), ID (dropdown), ID (dropdown)
- City, Prov & Postal Code**: City (text input), Province (dropdown), Postal Code (text input)
- Has insured been at current address less than three years?**: No Yes
- HITS™ Additional Report Options**: Hits™ Report, GEOProfile, Inspection Report
- Buttons**: Get Report, Clear All Inputs

HITS Report Options

- **HITS Report:**
 - Tracks claims information by insured name and/or property location.
- **GEOProfile:**
 - Provides information about claims frequency for the postal code entered on the inquiry screen within the past 5 years. If your username has been validated for GEOProfile, this box will automatically be checked. If you do not wish to receive a GEOProfile with your inquiry, you may unselect this box before clicking on SUBMIT. There is an additional nominal charge for this report.

Tips for Entering Insured's Name

- You can use an **ASTERISK (*)** in the insured's first name to search for names matching the letters before the asterisk. This feature is ideal for common names and names with multiple spellings. If you do not enter an asterisk, HITS will use the first character (for names containing three or fewer characters) or the first three characters (for names greater than three characters) in its search. For example:

If you enter:

Lastname: Jones, Firstname: Steve

Lastname: Jones, Firstname: Ste*

Lastname: Jones, Firstname: Sam

Lastname: Jones, Firstname: Sa*

Lastname: Jones, Firstname: Steve*

Lastname: Jones, Firstname: Steve Ray*

HITS will search for:

Ste...Jones (ie: Steve, Steven, Stephen, Stephanie, etc)

Ste...Jones (ie: Steve, Steven, Stephen, Stephanie, etc)

S...Jones (ie: Sam, Sophie, Steve, Stephanie, etc)

Sa...Jones (ie: Sam, Samantha, Sandra, etc)

Steve Jones (ie: Steve or Steven, but not « Stephen »)

Steve Ray Jones (but not Steve, Steven Ray)

Tips for Entering Address

- Previous address is used only in the insured search. If entered, HITS will find claims for your insured at that address, but will not show any losses against the property that occurred while your insured lived elsewhere.

Rural Address Abbreviations:

- **BK - Block**
- **BX - Box**
- **CC - Concession**
- **RR - Rural Route**
- **LT - Lot**
- **PC - Parcel**
- **PL - Plan**
- **SI - Site**
- **SN - Station**
- **RG - Regional Road**
- **TWP - Township**

The Summary Tab

HITS™ Report

Print All PDF

Wednesday, July 31, 2019 02:22 PM

Summary Policies Locations Claims GEOProfile

Reference:

Requested by: Test BrokerONE: Demo Broker Tracking by: Insured and Property
 Primary Insured: DRAGON, ALVEENO Secondary Insured:
 Primary Address: 130 YORKVIEW DRWE, NORTH YORK, ON, M2R1K1
 Previous Address:
 Prior Carrier: Policy Number:
 Exact Policy Matches - 0
 Possible Policy Matches - 0
 Exact Claim Matches - 3

Claim Type	Kind of Loss	Date of Loss	Amount	Expense	Status	Carrier
Insured	Vandalism, Malicious Acts	2014/05	10	0	CLOSED	Pilot Insurance
Insured	Burglary/Theft, Off Premises Loss	2014/06	45	8.5	OPEN	Pilot Insurance
Insured	Fire, Contents	2012/02	65	96	CLOSED	Pilot Insurance

Possible Claim Matches - 0
 Additional Products and Services
 Inspection Reports: Not authorized for inspections.

Comments entered in the Reference Field on the HITS Search Screen

Inquiry information entered on the HITS Search Screen.

Possible claims may or may not belong to your insured or property. Select the claim and then click on the Claims Tab to see the details of exact claims and the selected possible claims. All claims may be viewed without incurring an additional inquiry charge.

New Search

Previous Search

Related Links

- [HITS™ User Guide](#)
- [HITS™ Contributing Companies List](#)
- [HITS™ Kind of Loss](#)

List of companies that contribute their claims data to CGI to be loaded into the HITS database.

The Claims Tab

HITS™ Report

Wednesday, July 31, 2019 02:28 PM

Summary	Policies	Locations	Claims	GEOProfile
Exact Claim				
Claim Type:	Insured	Date of loss:	2014/05	
Name of Insured:	ALVEENO DRAGON			
Location of loss:	130 YORKVIEW DRIVE, NORTH YORK, ON, M2R1K1			
Insurer:	Pilot Insurance	Kind of Loss:	Vandalism, Malicious Acts	
Policy Number:	00000120	Claims Paid:	\$10 CLOSED	
Claims Number:	20000130	Expenses Paid:	\$0 CLOSED	
Territory/Protection:	[811]Water Supply - Hydrant System			
IBC Classification:	[151135]No CreditPolicy Includes Replacement CostSingle-Family homeHomeowners Comprehensive Form\$500 Ded (For F) on all PP except Liab			
<hr/>				
Claim Type:	Insured	Date of loss:	2014/06	
Name of Insured:	ALVEENO DRAGON			
Location of loss:	130 YORKVIEW DRIVE, WILLOWDALE, ON, M2R1K1			
Insurer:	Pilot Insurance	Kind of Loss:	Burglary/Theft, Off Premises Loss	
Policy Number:	00000120	Claims Paid:	\$45 OPEN	
Claims Number:	20000131	Expenses Paid:	\$85 OPEN	
Territory/Protection:	[705]Unprotected Class			
IBC Classification:	[151115]No CreditPolicy Includes Replacement CostSingle-Family homeHomeowners Standard Form\$500 Ded (For F) on all PP except Liab			
<hr/>				
Claim Type:	Insured	Date of loss:	2012/02	
Name of Insured:	ALVEENO DRAGON			
Location of loss:	130 YORKVIEW DRIVE, TORONTO, ON, M2R1K1			
Insurer:	Pilot Insurance	Kind of Loss:	Fire, Contents	
Policy Number:	00000120	Claims Paid:	\$65 CLOSED	
Claims Number:	20000132	Expenses Paid:	\$96 OPEN	
Territory/Protection:	[605]Unprotected Class			
IBC Classification:	[151122]No CreditPolicy Includes Replacement CostSingle-Family homeBroad Buildings Standard Form\$200 Ded (For F) on all PP except Liab			
<hr/>				
Possible Claim Matches				

Print All PDF

New Search
Previous Search

Related Links
[HITS™ User Guide](#)
[HITS™ Contributing Companies List](#)
[HITS™ Kind of Loss](#)

Shows details for exact claims as well as for the possible claims that were selected on the Summary Tab.

Select Print to print the Claims Tab. Select Print All to print all tabs. Select PDF to create a PDF document. TIP: Your browser must be configured to allow for pop-up windows in order to be able to print reports to PDF.

Kind of Loss by IBC
Kind of Loss Code

Claims and expense amounts paid to date. Reserve amounts are not shown.

GEOProfile Tab

HITS™ Report

Wednesday, July 31, 2019 02:34 PM

- Summary
- Policies
- Locations
- Claims
- GEOProfile**

GEOProfile

Postal Code: M2R1K1

Number of claims in the inquired postal code by type of claim for previous five years.

Wind storm/Hail

Type of Loss	Five Year Total	2018/02 to 2019/01	2017/02 to 2018/01	2016/02 to 2017/01	2015/02 to 2016/01	2014/02 to 2015/01
Building	0	0	0	0	0	0
Contents	0	0	0	0	0	0
Special	0	0	0	0	0	0

Water

Building	0	0	0	0	0	0
Contents	0	0	0	0	0	0
Special	0	0	0	0	0	0

Fire

Building	0	0	0	0	0	0
Contents	0	0	0	0	0	0

Burglary

On Premises	0	0	0	0	0	0
Off Premises	1	0	0	0	0	1

Other

All Others	1	0	0	0	0	1
------------	---	---	---	---	---	---

PLEASE NOTE: HITS™ GEOProfile provides a list of claims frequency within the past 5 years for the searched postal code area. This statistical information was obtained solely from the claims information submitted to HITS™ by participating companies.

Print All PDF

New Search

Previous Search

Select Print to print the GEOProfile Tab. Select Print All to print all tabs. Select PDF to create a PDF document.

Related Links

- [HITS™ User Guide](#)
- [HITS™ Contributing Companies List](#)
- [HITS™ Kind of Loss](#)

Ordering a FleetPlus Report

Select FleetPlus from the Auto Risks tab

The screenshot shows the CGI IIS Portal interface. At the top left is the CGI logo with the tagline "Experience the commitment®". To the right of the logo are navigation links: "IIS PORTAL", "SERVICES", and "On Behalf of Demo Carrier". Further right are links for "Demo Broker", "Contact", "Help", "Billing", "1 | More Services", and "LOGOUT". Below the navigation bar is a main menu with "HOME", "AUTO RISKS", "PROPERTY RISKS", "ANALYTICS", and "MOBILE". The "AUTO RISKS" dropdown menu is open, showing a list of options: "AUTOPLUS™ CLASSIC", "AUTOPLUS™ GOLD", "FLEETPLUS" (highlighted in red), "MVR ONTARIO", "MVR NEWBRUNSWICK", "MVR NEWFOUNDLAND", "MVR NOVASCOTIA", "MVR P.E.I.", "VINCLAIMS GOLD", "AUTOPLUS™ COMPANY DIRECTORY", and "POLICYNUMBER FORMAT".

Welcome
to the CGI Insurance Information Services (IIS) online resource for essential information to help you manage your fleet. Simply select a service to continue.

System Alerts
2019-07-18 10:00 EST
The current Client test published is CT Test Cases (ver 2.54) _Published_July_18_2019.xls

IIS Messages
IIS has prepared a Site Guide that contains helpful notes about the system. [Guide](#)

FleetPlus Search Tab

Comments entered here (ie: reason for ordering the report) will appear on your billing activity log and can be used for audit purposes.

Specific trade that is related to this claim

FleetPlus Search

On Behalf Of: Demo Carrier

Asterisks (*) indicate mandatory fields

Reference for Request
Reference

Choose any one of the four search options from below

Option# 1

Trade Name

 Address

 Province Postal Code

Option# 2

Company* Policy*

Option# 3

Province* Licence Number*

Option# 4

VIN*

[Clear All Inputs](#)

The FleetPlus Report

FleetPlus Report

Print All PDF CSV

Thursday, August 01, 2019 09:34 AM

Classic View

New Search

Summary Policies Claims

Requested By: Demo Carrier: Demo Broker
Reference:
Trade Name: \$\$\$MITHS ROOFING LTD.
Search Criteria:
Trade Name: Roofing

Related Links

- [Policy Number Format](#)
- [Autoplus™ Company Directory](#)
- [IBC Claim Codes](#)
- [Coverage Description](#)
- [FleetPlus Reference Guide](#)

For more detailed information on FleetPlus click these links for our Reference Guides

Insurance company that made the claim

Insurance Company	Policy#	Status	Policy Period	Claims	Paid Amt.	Exp Amt.	Catastrophic	At Fault
Northbridge General Ins. Cor.	50900311	RENEWAL	Apr 01,2000 to Apr 30,2020	10	\$25,670	\$10,000	0	0
Nordic Ins. Co. of Can. (FAC)	40825827	RENEWAL	May 05,2018 to May 05,2019	0	\$0	\$0	0	0
Intact Ins - (Western Region)	7V1154536	RENEWAL	Oct 01,2007 to Oct 31,2014	1	\$2,222	\$0	0	0
Total				11	\$27,892	\$10,000	0	0

Total claim amounts paid

CGI and its Partners shall take reasonable steps to ensure that database information or data obtained from various sources is reliable and accurate. However, CGI does not guarantee the accuracy of information obtained from these sources, and in no event shall CGI be liable in any manner whatsoever for any loss or injury to CUSTOMER resulting from the obtaining or furnishing of such information. CGI shall not be liable under this Agreement to any third party for any damages or losses arising out of a breach by CUSTOMER.

Ordering a CTS Report

Select CTS from the Property Risks tab

The screenshot shows the top navigation bar of the CGI IIS Portal. The main navigation menu includes: HOME, AUTO RISKS, PROPERTY RISKS, ANALYTICS, and MOBILE. A dropdown menu is open under PROPERTY RISKS, showing HITS™ and CTS. A red callout box points to the CTS option. The page content includes a 'Welcome' message, a 'System Alerts' section with a notification about a test case update, and an 'IIS Messages' section with a link to a Site Guide. Below the welcome message are four icons: a steering wheel, a coin, a pie chart, and a gear.

Ordering a CTS Report

CTS Search

On Behalf Of: Test BrokerONE

Reference Request

Asterisks (*) indicates mandatory fields

Reference:

Choose any one of the two search options from below

Option#1

Trade Name:

Address:

Province:

Postal Code:

Search

Option#2

Company:



Policy:

Search

[Clear All Inputs](#)

System Alerts

2019-07-18 10:00 EST

The current Client test published is CT
Test Cases (ver 2.54)

_Published_July_18_2019.xls



IIS Messages

IIS has prepared a Site Guide that contains helpful notes about the system. [Guide](#)

Related Links

[Industry Classification Codes](#)

[Industry Classification Descriptions](#)

[Cause of Loss](#)

[Kind of Loss](#)

[CTS Quick Reference Guide](#)

[CTS Contributing Companies List](#)

Comments entered here (ie: reason for ordering the report) will appear on your billing activity log and can be used for audit purposes.

Select the 'CTS Quick Reference Guide' to find more detailed information on a CTS Report

The Loss Analysis Tab

CTS Report

Print All
 PDF CSV

Thursday, August 01, 2019 08:54 AM

Collapse All

New Search

Loss Analysis
Insured
Location

Requested By: Test BrokerONE Demo Broker
Reference:
Search Criteria:
Company: Intact (Western Union) - 028
Policy: 5V2193459

KIND OF LOSS ANALYSIS BY TRADE NAME

TESTWATER MARINE GROUP & TEST HOLDING | D

PROPERTY

Kind of Loss	Claims	Claim Paid (Open)	Expense Paid (Open)	Claim Paid (Closed)	Expense Paid (Closed)
40 - Crime - On Premises	1	\$0	\$0	\$5000	\$262

LIABILITY

Kind of Loss	Claims	Claim Paid (Open)	Expense Paid (Open)	Claim Paid (Closed)	Expense Paid (Closed)
12 - Premises/Operations - Property Damage	1	\$54000	\$0	\$0	\$0

Total	2	\$54000	\$0	\$5000	\$262
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Inquiry information entered on the HITS Search Screen.

Related Links

- [Industry Classification Codes](#)
- [Industry Classification Descriptions](#)
- [Cause of Loss](#)
- [Kind of Loss](#)
- [CTS Quick Reference Guide](#)
- [CTS Contributing Companies List](#)

Click on links to find more information on what is provided by a CTS report

Claims and expense amounts paid to date. Reserve amounts are not shown.

The Insured Tab

CTS Report

Thursday, August 01, 2019 09:08 AM

Shows details for which Insurer was used for each claim

TEST WATERMARINE GROUP & TEST HOLDING D						
Date of Loss	Kind of Loss	Industry Code	Claim Paid	Status	Expense Paid	Status
2013/08/19	12 - Unknown	5433 - Food Stores - Other	\$54000	Open	\$0	Open
Carrier : Intact (Western Union) - 028 Participation : 50% Policy Number : 5V2193459 Claim Number : WC2H005135 Location of Loss : 6000 RUSS CHEF WAY UNIT 115, B.C, V7B1B4 Cause of Loss : Coverage and Construction : Operations and/or Failure of Equipment Compreh/Comm Gen Lib-w prod/completed operations						
2013/04/01	40 - Crime - On Premises	0000	\$5000	Closed	\$262	Closed
Carrier : Intact (Western Union) - 028 Participation : 50% Policy Number : 5V2193459 Claim Number : WC3H002686 Location of Loss : 6000 RUSS CHEF WAY UNIT 115, B.C, V7B1B4 Cause of Loss : Coverage and Construction : Fire-Resistive Incl w all floors or other non-combustible material with high fire resistive rating						
Total (2 Claims)			\$59000		\$262	

Kind of Loss for claim of the insurer

Date the loss occurred

Claims and expense amounts paid to date.

Billing Activity Files

Click to access the Billing Activity Files for your organization. This link will only be active if you have been approved to access these files.



If you can order reports for more than one company, you will need to select your company name from this dropdown to activate the billing link.

Billing Backup

Sponsor Company: **Test BrokerONE**

DL	File Name by Date	File Size	Creation Date	# Downloads	First Download	Last Download
	5-30-6-21_2019.zip	341	21/6/2019 3:24:10 PM	0		
	7-30-5-30_2018.zip	1286	30/5/2019 11:07:13 AM	0		
	5-3-7-30_2018.zip	341	30/7/2018 11:45:45 AM	0		
	9-1-5-3_2017.zip	341	3/5/2018 2:35:35 PM	0		
	11-29-9-1_2016.zip	341	29/11/2016 3:05:43 PM	0		
	6-28-11-29_2016.zip	2859	29/11/2016 12:55:41 PM		24/5/2017 4:09:49 PM	
	4-28-6-28_2016.zip	341	28/6/2016 12:55:41 PM			

10 Rows per page

[Download Reference Guide](#) [Download AutoPlus File Description](#)
[Download FleetPlus File Description](#) [Download HITS File Description](#)
[Download CTS File Description](#)

Click to download billing file. See next page for more information.

Available files by month. For example, 4-1-5-1_2015 contains April 2015 billing data. It is important to download this file each month and save it on your hard drive or server as CGI only stores a limited number of files.

TIPS:

- The Billing/Activity files are generated for all subscribers, regardless if you pay for your own services or not.
- These files can be used to satisfy the transaction log audit requirements of your SubLicense Agreement (AutoPlus and HITS) and ARIS Agreement (Ontario MVRs). CGI only stores a finite number of files, so these files should be downloaded each month and stored on your system so that you can retrieve them in the event of an audit.

Billing Activity Files

Click to download billing file.

DL	File Name by Date	File Size	Creation Date	# Downloads	First Download	Last Download
	5-30-6-21_2019.zip	341	21/6/2019 3:24:10 PM	0		
	7-30-5-30_2018.zip	1286	30/5/2019 11:07:13 AM	0		
	5-3-7-30_2018.zip	341	30/7/2018 11:45:45 AM	0		
	9-1-5-3_2017.zip	341	3/5/2018 2:35:35 PM	0		
	11-29-9-1_2016.zip	341	1/9/2017 3:05:43 PM	0		
	6-28-11-29_2016.zip	2859	29/11/2016 12:55:44 PM	1	24/5/2017 4:09:49 PM	
	4-28-6-28_2016.zip	341	28/6/2016 12:45:43 PM	0		

Click Save to save the zipped billing file to your system.

Do you want to open or save 5-30-6-21_2019.zip from uat.iis.cgi.com?

Click Open to open your WinZip program and unzip the billing file. The "RPC" files contain HITS billing data.

	A	B	C	D
1	ActivityID	SubscriberName	SponsorSubscriberName	GroupName
2	36541678	Test BrokerONE	Test BrokerONE	own group has TCQ
3	36541677	Test BrokerONE	Test BrokerONE	own group has TCQ

TIP: After you have downloaded and saved the file, you can format the data any way you choose, create custom reports or import the data into your accounting program.

Questions?

Please contact...

autoplus@cgi.com

